From: RedM

To: Microsoft ATR

Date: 1/23/02 10:51pm

Subject: Microsoft Settlement

Hi,

While I cannot claim to be a legal expert I do claim to be an expert consumer (proof sent upon request). As an expert consumer I know that a) more choice is preferred over less choice. I also know that b) competition improves the breed. Given these facts let's apply them to the current state of the desktop operating system marketplace.

- 1) A walk through any retail store which even pretends to offer anything remotely related to a home computer reveals that whatever it is they're selling is only offered for Windows. This stands in direct opposition to fact a) above.
- 2) A current look at any of the security notices (www.cert.org, for example) shows a disproportionately large number of security alerts for Windows relative to other systems. This is brought about (I contend) by b) above. There is absolutely NO incentive for Microsoft to improve their product. What is their risk? The DoJ will provide job security for their legal staff? Solution: crank out some more junk code and sell it to their monopoly as an upgrade.

Therefore, my recommendation is that the Antitrust Division of the Department of Justice simply do what is right...deliver justice by punishing a convicted monopolist in such a way as to improve a) and b) above.

Thank you, Keith T. Allshouse 44 Mansfield Street Everett, MA 02149-3636